



August 18, 2025

Statement from National Association of Ticket Brokers:

Recent FTC Bots Act Enforcement Actions

The National Association of Ticket Brokers (NATB) strongly supports the BOTS Act, which we championed in 2016, and we continue to call for robust reporting and enforcement to protect fans from harmful bot activity.

The FTC's complaint today, along with a separate case filed in July against the FTC, highlights an important unresolved issue: How to clearly define what constitutes an illegal bot. Since 2016, the line between innovative, widely available tools that facilitate secure transactions and software designed to cheat fans has remained blurred. For example, password managers or virtual credit cards should not be presumed nefarious, while automated programs that bypass security measures should be.

Upcoming proceedings are an important opportunity to draw these distinctions for regulators, the industry, and consumers. NATB will hold its Members accountable: if any Member is found to have violated the law, they will face termination under our [Code of Ethics](#).